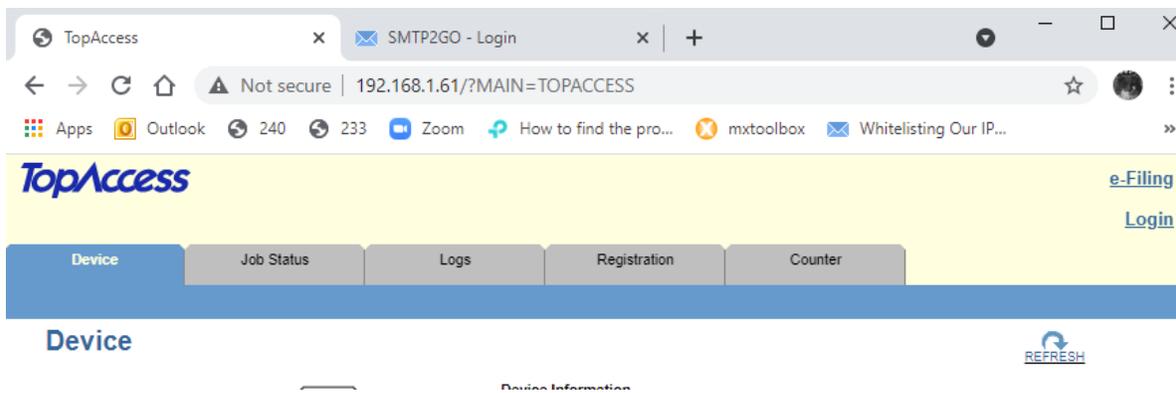


Using a VNC viewer to operate the Toshiba touch panel virtually from a PC

Using a VNC viewer to interact with the Toshiba Touch Panel is a convenient way to save back & forth trips to the copier or walking others through what to do over the phone allowing you to do it yourself from your PC.

The first thing you need to do is make sure the VNC function is turned on. To do that you will login to Top Access via a web browser. If you're on the same network as the copier all you need is the IP address. Type the IP address into the URL field on the copier and hit enter. It will resolve to x.x.x.x/?MAIN=TOPACCESS after you hit enter, but typing only the IP address is all that is needed to get there.

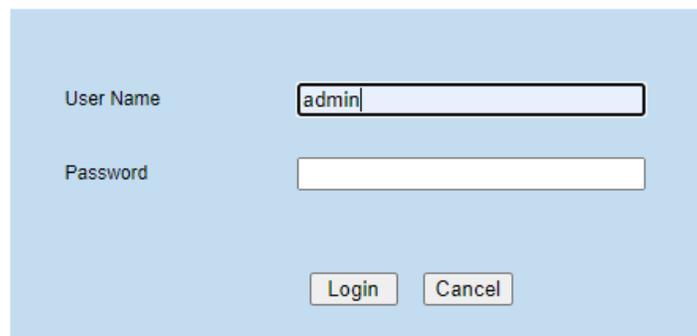


Next you need to login in order to access the additional network functions. The default login info:

Username: admin

Password: 123456

Login with your TopAccess User Name and Password.

A screenshot of a login form with a light blue background. It contains two input fields: "User Name" with the text "admin" entered, and "Password" which is empty. Below the fields are two buttons: "Login" and "Cancel".

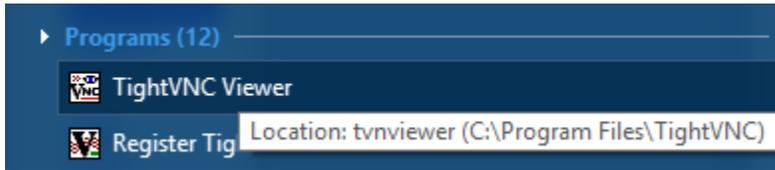
Once you're logged in you will go to the **Administration** tab, then **Setup**, then **Network**, and down at the bottom you should see **VNC Setting**, click on that to get to where you **enable the VNC Viewer**. Just make sure you hit save.

The screenshot shows the TopAccess web interface. At the top, there is a navigation bar with tabs for Device, Job Status, Logs, Registration, Counter, User Management, and Administration. Below this is a secondary navigation bar with links for Setup, Security, Maintenance, Registration, and AirPrint. The main content area is titled "Setup" and includes a sub-menu with links for General, Network (highlighted), Copier, Save as file, Email, InternetFax, Printer/e-Filing, Printer, Print Service, ICC Profile, Print Data Converter, EWB, and ODCA. On the left side, there is a list of configuration categories: Basic Setting, Filtering, SMB, HTTP, WSD, SMTP Server, FTP Server, LDAP Client, SMTP Client, POP3 Client, FTP Client, Bonjour, SNMP, SLP, LLTD, Syslog Setting, IPX/SPX, NetWare, Apple Talk, and VNC Setting (highlighted). The VNC Setting page is displayed, featuring a "Save" and "Cancel" button at the top. Below these are four configuration items: "Enable VNC Function" (set to "Disable"), "Old Password" (text input), "New Password" (text input), "Retype Password" (text input), and "Enable SSL/TLS" (set to "Disable").

Now that this is turned on, if you don't have a VNC viewer the one I use is called Tight VNC. You can download it here: <https://www.tightvnc.com/download.php>

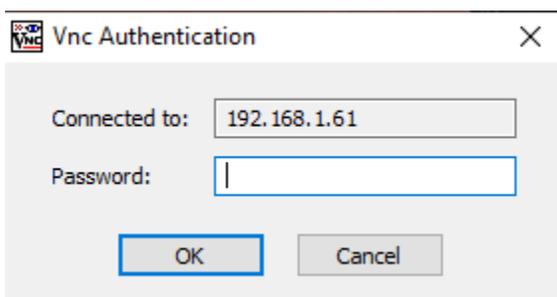
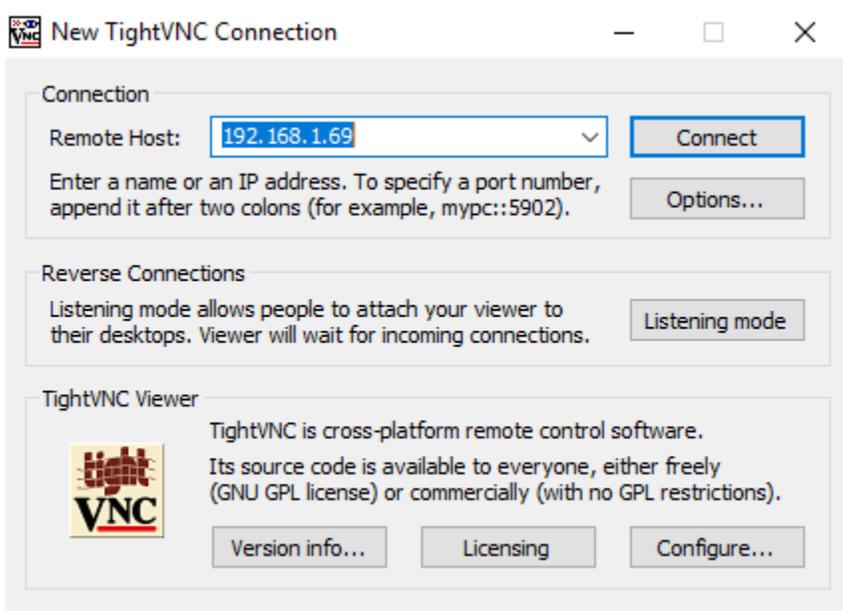
The screenshot shows a Google search for "tight vnc". The search bar contains the text "tight vnc". Below the search bar, there are tabs for "All", "Videos", "News", "Images", "Maps", and "More". The search results show "About 1,570,000 results (0.84 seconds)". The first result is from "https://www.tightvnc.com" and is titled "TightVNC: VNC-Compatible Free Remote Control / Remote". The description says "What is TightVNC? TightVNC is a free remote desktop application. With TightVNC, the desktop of a remote machine and control it with your local ...". There are two links: "Download TightVNC" (highlighted) and "Documentation". The "Download TightVNC" link has a sub-link "Download (v1.3) - Server for macOS - Remote Desktop SDK". The "Documentation" link has a sub-link "TightVNC - VNC-Compatible Remote Control / Remote ...".

The install is simple and once it is installed you just run the VNC Viewer.



It will pop up with this window. Type the IP address and hit connect. The default password is: d9kvgn

If that password fails then someone has changed the password & if no one knows what that password is then the only way to fix the issue would be to completely reload the machine from scratch. I've only seen maybe 1 or 2 that have the passwords changed & if you're concerned about security, you can always turn the VNC viewer off in Top Access once you're done using it. Obviously logging into Top Access is rather easy as well, but we never change the password for that so only IT professionals who are documenting everything they do should change that as losing the password also can create issue down the road.



Finally, once you're connected, the interface will look like this. There is a lot you can do from here including create short-cut icons for any scan to folder paths that may have been created & you can run test scans for anything you're setting up as it will just scan the glass for your test when you run it remotely.

